



# SUSTAINABLE DEVELOPMENT

The Royal Plaza Montreux increasingly adopts sustainable & ecological practices. Our employees are made aware of our environmental impact & act daily in an environmentally conscious way by sorting waste, saving water, electricity & paper. These simple but essential actions are part of a shared commitment to contributing to a more sustainable future, in line with the values of responsible tourism.

## SUSTAINABLE LABELS & COMMITMENTS

Thanks to these efforts, the hotel was recognized by [Cleantech](#) Suisse for energy efficiency & climate protection. This agency helps businesses improve energy efficiency while reducing costs. Companies that sign voluntary agreements commit to achieving specific goals within a set time frame, usually 10 years.

Accordingly, the hotel has made climate protection commitments & signed an energy objectives agreement with the Confederation, covering thermal & electrical energy, among others.

Furthermore, the Royal Plaza Montreux is part of the sustainability programme [Swisstainable](#) & classified at [Level II – engaged](#). This sustainability programme unites businesses & organizations along the entire Swiss tourism sector. With our participation, we commit ourselves to continuous sustainable business development, we pursue measures in the field of sustainability & thus make a concrete contribution to sustainable tourism in Switzerland.

## ENERGY & INFRASTRUCTURE

The «Lexen» system allows us to distribute the exact energy requirements for each light bulb & device. This system stabilizes energy usage & increases the lifespan of bulbs by 30%, which is crucial for a building of our size.

We have also taken concrete measures to reduce our electricity consumption. As recommended by [HotellerieSuisse](#) & the Swiss Agency for Energy, we lower temperatures by a few degrees in common areas during winter & by 1° to 2° in guest rooms. This contributes to environmental preservation without compromising guest comfort. Most of our outdoor signs are turned off, & lights and TVs in rooms are no longer automatically turned on before guest arrivals. Our teams are vigilant about eco-friendly actions, such as turning off unnecessary lights and machines, & end-of-shift controls are carried out daily.

We have also invested in a new, less polluting boiler, reducing fuel consumption & enhancing sustainability.

## DIGITALIZATION

To minimize our environmental impact while improving the guest experience, we have transitioned to digital platforms. Most of our paper-based materials have been converted to digital formats through our online service platform, «[LoungeUp](#)» from D-Edge CRM. Guests can, for instance, view our menu & place room service orders directly from their mobile phones via the «LoungeUp» app.

## FOOD & BEVERAGE

Whenever possible, we try to select & work with local & seasonal products, adjusting our culinary offerings several times a year. Our Café Bellagio restaurant is certified «Label Fait Maison» (Homemade Label), guaranteeing that all dishes are prepared on-site using raw & traditional ingredients. We work with several regional suppliers, such as Kalan for our organic artisanal ice cream, & la laiterie de Gruyère in Montreux for our exclusively Swiss cheeses. We always offer vegetarian or vegan options on our menus and highlight a selection of local beverages, with or without alcohol. Our restaurant also holds the Swiss Wine Gourmet label, for the quality of its menu, which includes more than 30 Swiss wines.

In an effort to reduce plastic waste, we have replaced plastic straws with biodegradable corn-based straws, we no longer use individual coffee creamer pods & we are exploring additional sustainable options.

We encourage our clients to avoid choosing buffets for events to limit food waste. In the same vein, we have reduced our minibar selection, and some products may be offered slightly past their best-before date. We guarantee that these products, if always properly stored, remain perfectly edible, in accordance with the recommendations of the Federal Office for Food Safety.

Finally, we collect all food leftovers to participate in the [GastroVert](#) program by Satom SA Monthey, where waste is converted into biogas, green electricity, heat, & compost if conditions allow. We also recycle Nespresso capsules, which are available in your rooms as well as in our restaurants and bars.

## IN-ROOM COMFORT

We encourage environmental preservation by offering guests the option to minimize the bed linen & the towels cleaning during their stay. When booking directly on our website, guests can opt-out of daily room cleaning. By choosing this option, which helps us preserve water & energy, they receive a CHF 10 voucher to use in our restaurants & bars, starting from the second night.

The DAMANA toiletries available in rooms are primarily made of natural ingredients. This collection is part of the [Care About Earth](#) program, which is committed to developing eco-friendly products & reducing its environmental footprint. The body soap & lotion are provided in «Ecopump» containers, regularly refilled by our housekeeping team.

In Montreux, tap water comes from local sources & is excellent for health. To reduce waste & prevent water waste, we generally do not offer bottled water in rooms. Instead, glasses are provided so guests can enjoy this pure & refreshing water directly from the tap.

## SOFT MOBILITY

We also encourage our guests to use public transportation during their stay thanks to the [SBB timetable widget](#) on our website & with the [Montreux Riviera Card](#), which we provide upon arrival. The card allows guests to explore the region by bus, train, or boat at no cost or at a reduced rate. For guests traveling by bicycle, a secure outdoor parking area is available in front of the hotel, & on request, bikes can be stored indoors. Our reception team is available to provide information on bike tours in the region organized by local partners.

## SOCIAL COMMITMENT

Since 2012, our establishment has been committed to supporting [Save the Children](#), helping children in need and their families both in Switzerland and around the world. We also collaborate with FRSA – Fondation Romande des Sourds-Aveugles, to whom we donate cork stoppers and recyclable materials. These are used to organize creative workshops for people with disabilities.

## ACCESSIBILITY

We are proud to collaborate with the OK:GO initiative, part of the Swisstainable programme, to ensure transparency and communication of our accessibility information. We make it a point of honour to facilitate the stay of people with reduced mobility, ensuring that our facilities and services meet their specific needs.

